

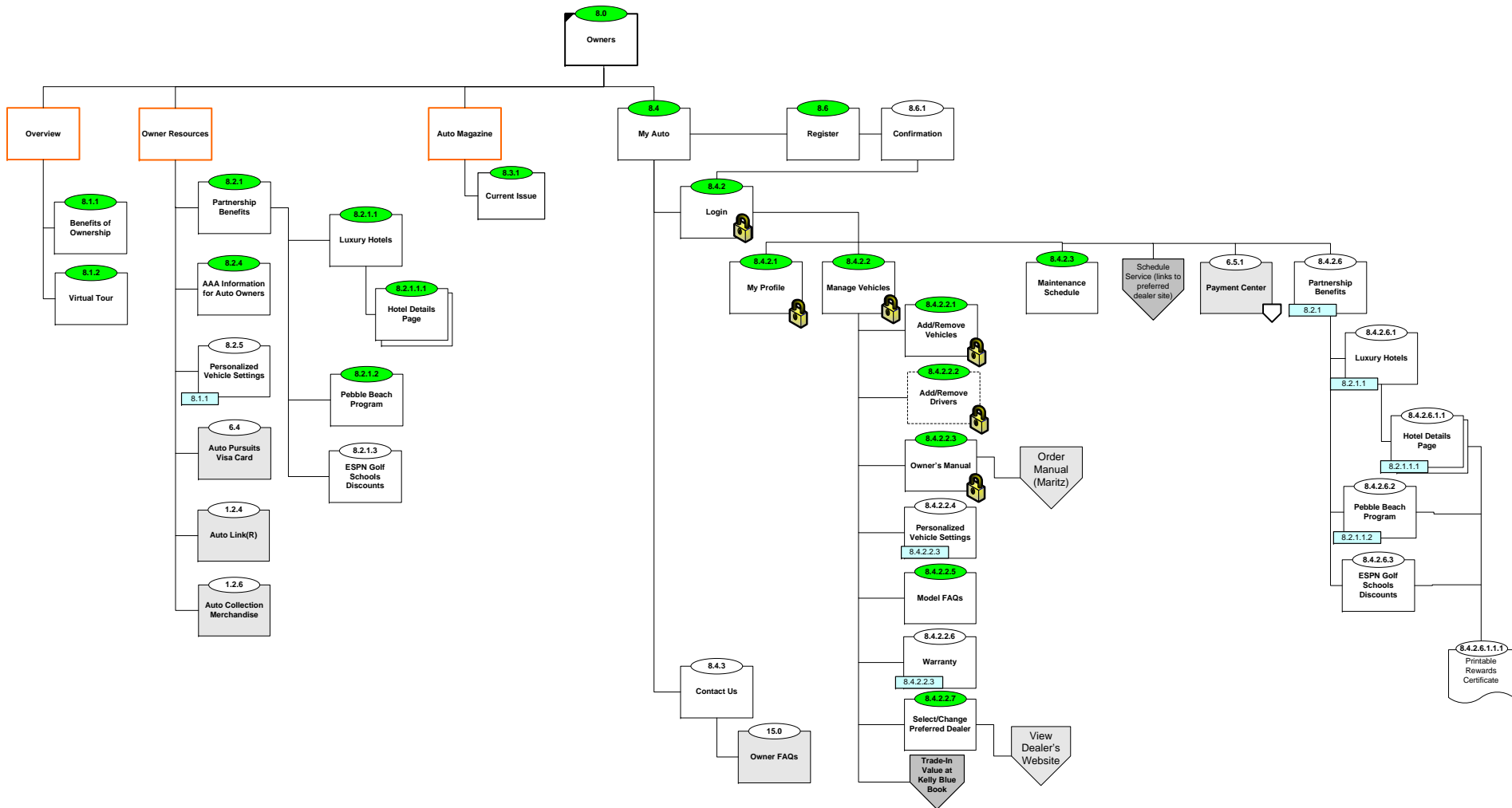
Site Redesign
Information Architecture Presentation
Batch 4 Wireframes, Version 2.3: Owners Section
April 28, 2006

Prepared by Genex for client

Page Index

Site Map	3
Secondary Nav – Owners.....	4
Owners Landing Page(8.0).....	5
Benefits of Ownership (8.1.1).....	6
Virtual Tour (8.1.2).....	7
Owner Benefits Landing Page (8.2.1).....	8
Luxury Hotels (8.2.1.1)	9
Hotel Details Page (8.2.1.1.1).....	10
Pebble Beach Program (8.2.1.1.2)	11
AAA Information (8.2.4).....	12
Auto Magazine (8.3.1).....	13
My Auto Landing Page (8.4).....	14
Register for My Auto (8.6).....	15
My Auto Landing Page (Logged in) (8.4).....	16
My Profile (8.4.2.1).....	17
Manage Vehicles (8.4.2.2).....	18
Update Vehicle (8.4.2.2.1).....	19
Owners Manual (8.4.2.2.3).....	20
Add/Remove Driver (8.4.2.2.2).....	21
Preferred Dealer (8.4.2.2.7).....	22
Preferred Dealer Search Results (8.4.2.2.7.1).....	23
Maintenance Schedule (8.4.2.3).....	24

Site Redesign: Site Map



! This document is intended to describe information display and functionality only, does not represent all content and functionality, and does not represent final graphic design, copy, or nomenclature.

Confidential

	Title	HTML Page		Title	Launch New Browser Window		Title	Multiple Pages Using Same Template		Title	Layer/Overlay
	Title	Functionality / Form		Title	New content and/or page type		Off-Site	Off-site link: opens in new window		Action	Action
	Title	Duplicate pages - these 'live' in another section		Title	Category grouping (not a page)		Pop-up	Pop-up Window			

SITE MAP
Information Architecture
File: Owners Section v2.3p.vsd
Last Modified: July 1, 2007

Prepared by Genex for client
V 2.3
3 of 24

Site Redesign: Secondary Nav - Owners

Description

The Secondary Navigation for the Owners section behaves very much like the navigation on the Models section of the site. The sections should collapse when not in use, with the selected section in its expanded state. All sections are shown here in the expanded state for explanatory purposes.

1

When a user is in a third level section or lower, bold the text of the second level section, but do not highlight it. Shown here, a user is in the "Partnership Benefits" section, which is a part of "Owner Resources". Therefore, "Partnership Benefits" is bold and highlighted, "Owner Resources" is bold

2

Links in the left nav will highlight and become bold text on rollover

The current section is highlighted and bolded

3

In the "My Auto" subsection, the available navigation links will change depending on whether or not the user is logged into the website. When not logged in, the available links are:

Login
Register

4

When the user is logged in, the available links are:

Logout
My Profile
Manage Vehicles
Maintenance Schedule
Schedule Service
Warranty
Service Records
Payment Center
Access Partner Rewards

5

The "Contact Us" link is available at all times in the "My Auto" section.

Owners

Overview

Benefits of Ownership
Virtual Tour

Owner Resources

Partnership Benefits

AAA Information for Auto Owners
Personalized Vehicle Settings
Pursuits Visa Card
Auto Link
Auto Collection Merchandise

Auto Magazine

My Auto

Login
Register

Logout

My Profile
Manage Vehicles
Maintenance Schedule
Schedule Service
Warranty
Payment Center
Access Partner Rewards

Contact Us

Overview links to 8.1.1
Introduction links to 8.1.1
Virtual Tour links to 8.1.2

Owner Resources links to 8.2.1
Partnership Benefits links to 8.2.1
AAA Information for Auto Owners links to 8.2.4
Personalized Vehicle Settings links to 8.2.5
Auto Pursuits Visa Card links to 6.4
Auto Link links to 1.2.4
Auto Collection Merchandise links to 1.2.6

Auto Magazine links to 8.3.1

1

2

3

not
logged
in

4

logged
in

5

My Auto links to 8.4.2
Login links to 8.4.2
Register links to 8.6
Logout links to 8.4
My Profile links to 8.4.2.1
Manage Vehicles links to 8.4.2.2
Maintenance Schedule links to 8.4.2.3
Schedule Service Links to Dealer's Site
Warranty Information links to 8.4.2.6
Payment Center links to 6.5.1
Access Partner Rewards links to 8.4.2.5
Contact Us links to 8.4.3

SECONDARY NAV - OWNERS

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

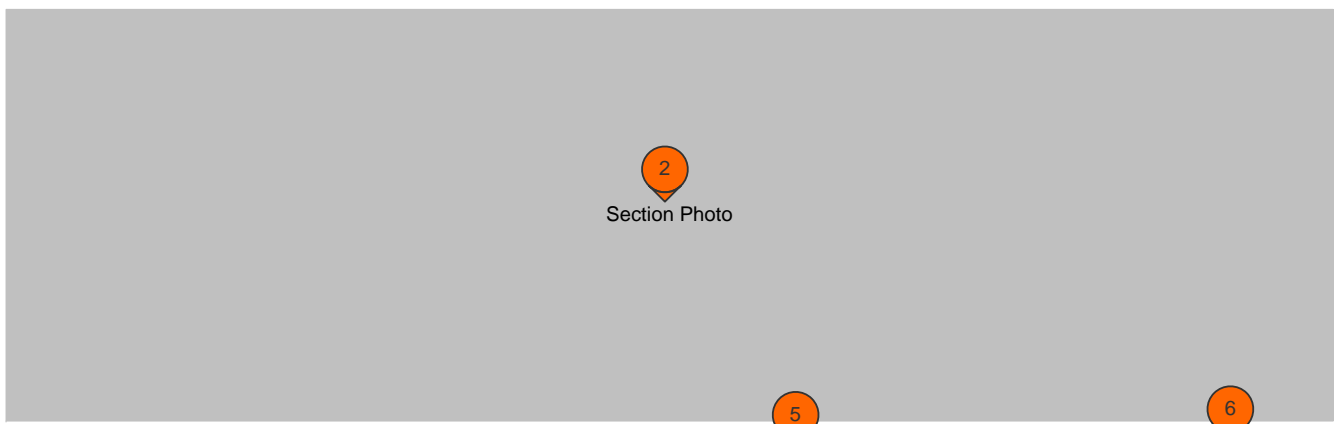
4 of 24



This document is intended to describe information display and functionality only, does not represent all content and functionality, and does not represent final graphic design, copy, or nomenclature.

Site Redesign: Owners Landing Page(8.0)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners 1 Overview Benefits of Ownership Virtual Tour Owner Resources Auto Magazine My Auto	<div style="text-align: center;">  <p>2 Section Photo</p> </div> <p>3 Ut usu quodsi accusan contentiones, erant ponderum his et. Habemus maiestatis in sit, et sint voluptatum instructor vix. Duo novum rationibus te, omnium vulputate delicatissimi cu est, pro at soleat recusabo qualisque. Alia simul accusamus sit ut, no laoreet detracto ius, ancillae electram ad vim. 4 See an Overview > Take a Virtual Tour > </p> <div style="display: flex;"> <div style="flex: 1;"> <p>5 Owner Privileges</p> <p>Photo Ut usu quodsi accusan contentiones, erant ponderum his et. ancillae electram ad ></p> <p>Photo Habemus maiestatis in sit, et sint voluptatum instructor vix. Duo novum rationibus laoreet detracto ius.></p> </div> <div style="flex: 1;"> <p>6 Login to My Auto</p> <p>Email Address <input type="text"/></p> <p>Password <input type="password"/></p> <p>10 Forgot your password?</p> <p>9 Not yet registered?</p> <p><input type="button" value="Login"/> 7</p> <p><input type="button" value="Register for My Auto"/> 8</p> </div> </div>	
En Español International Your Privacy Rights and Terms of Use About This Site		
Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

PAGE SPECIFICATIONS

1. Secondary Navigation
 Note that the default state of the Secondary Navigation is with the Overview section expanded.

2. Section Photo
 Large image setting the tone for the owners section

3. Section Copy
 Welcome message encouraging visitors to find out more and create an account.

4. Text Links
 "See an overview" links to 8.1.1
 "Virtual Tour" links to 8.1.2

5. Owner Privileges
 Compact photo and text items with links to highlighted information in the Owners section.

6. Login Module
 This module allows a user to quickly login or create an account.

7. Login Button
 When clicked, the form is processed. If login is successful, the visitor is taken to the My Auto Landing page (logged in) (8.4)

8. Register Button
 When clicked, the user is taken to the registration form (8.6)

9. Forgot Password Link
 Allows the user to retrieve a lost password. See My Auto Landing Page (8.4) wireframe for form changes.

10. Password Field
 Text is displayed securely (••••••••)

Changes from current site:

- #3 Section copy is new
- 2 current highlighted features are removed (space were Hybrid Journeys & XM Satellite Radio are now)
- Uses new Navigation



Site Redesign: Benefits of Ownership (8.1.1)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Benefits of Ownership Virtual Tour Owner Resources Auto Magazine My Auto	<div style="border: 1px solid #ccc; padding: 5px;"> <div style="border-bottom: 1px solid #ccc; padding-bottom: 5px;"> 1 Benefits of Ownership </div> <div style="background-color: #eee; height: 150px; margin: 5px 0; text-align: center; color: #ccc;">Section Photo</div> <div style="padding: 5px;"> <p>Ut usu quodsi accumsan contentiones, erant ponderum his et. Habemus maiestatis in sit, et sint voluptatum instructor vix. Duo novum rationibus te, omnium vulputate delicatissimi cu est, pro at soleat recusabo qualisque. Alia simul accusamus sit ut, no laoreet detracto ius, ancillae electram ad vim. Nihil instructor signiferumque et mel, vidit diceret intellegebat vix ne, ne noster ponderum sit. Eos ne sumo novum.</p> <p>3 Take a Virtual Tour ></p> </div> </div>	<div style="border: 1px solid #ccc; padding: 5px; margin-top: 20px;"> <div style="border-bottom: 1px solid #ccc; padding-bottom: 5px;"> 5 Login to My Auto </div> <div style="padding: 5px;"> <p>Email Address <input type="text"/></p> <p>Password <input type="password"/></p> <p style="text-align: center;">Forgot your password?</p> <p style="text-align: right;"><input type="button" value="Login"/></p> <p style="text-align: center;">Not yet registered?</p> <p style="text-align: center;"><input type="button" value="Register for My Auto"/></p> </div> </div>
En Español International Your Privacy Rights and Terms of Use About This Site		
Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

PAGE SPECIFICATIONS

- 1. Section Header – Benefits of Ownership**
 - 2. Section Image**
Image to set tone of the Owners section.
 - 3. Section Copy**
Copy welcoming owners and enticing them to set up a My Auto account to access additional features of the site.
 - 4. Text Link**
"Take a Virtual Tour" links to 8.1.2
 - 5. Login Module**
Compels user to login or register for an account. See My Auto Landing Page (8.4) for flow details.
- Changes from current site
- New page to replace "sample pages" currently on site
 - Opportunity to connect with potential and current Auto owners

BENEFITS OF OWNERSHIP (8.1.1)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

6 of 24



Site Redesign: Virtual Tour (8.1.2)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles >		
LS GS ES IS SC LX GX RX CSh RXh Hybrid Drive >		
Owners Overview Benefits of Ownership Virtual Tour Owner Resources Auto Magazine My Auto	<div style="border: 1px solid #ccc; padding: 5px;"> <div style="text-align: center; border-bottom: 1px solid #ccc; margin-bottom: 10px;"> 1 </div> <div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid #ccc; padding: 10px; width: 20%;"> 2 <p style="text-align: center; margin-top: 10px;">Tour Photo Welcome</p> </div> <div style="border: 1px solid #ccc; padding: 10px; width: 20%;"> 3 <p style="text-align: center; margin-top: 10px;">Tour Photo Manage Vehicles</p> </div> <div style="border: 1px solid #ccc; padding: 10px; width: 20%;"> 4 <p style="text-align: center; margin-top: 10px;">Tour Photo Maintenance Schedule</p> </div> <div style="border: 1px solid #ccc; padding: 10px; width: 20%;"> 5 <p style="text-align: center; margin-top: 10px;">Tour Photo Rewards Account</p> </div> </div> <div style="text-align: center; margin-top: 10px;"> <<Previous Next >> </div> <div style="margin-top: 10px;"> 6 </div> <div style="margin-top: 10px;"> 7 <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p style="text-align: center; margin: 0;">Login to My Auto</p> <p>Email Address <input style="width: 100%;" type="text"/></p> <p>Password <input style="width: 100%;" type="password"/></p> <p style="text-align: center; font-size: small;">Forgot your password?</p> <p style="text-align: right;"><input type="button" value="Login"/></p> <p style="text-align: center; font-size: small;">Not yet registered?</p> <p style="text-align: center;"><input type="button" value="Register for My Auto"/></p> </div> </div> </div>	
En Español International Your Privacy Rights and Terms of Use About This Site		
Contact Us FAQ Search <input style="width: 50px;" type="text"/> <input type="button" value="Go"/>		
Copyright		

PAGE SPECIFICATIONS

1. Description
 The Virtual Tour is designed to familiarize the user with the sections of the site for which they need to register. These four tour stops highlight the sections of My Auto which offer additional features and conveniences to a auto owner. The four tour stops are:

- Welcome
- Manage Vehicles
- Maintenance Schedule
- Rewards Account

This feature could be a flash piece or could be triggered with simple rollovers.

2. Section Header – Virtual Tour

3. Subsection Header – Tour Stop
 Headline of the active tour item.

4. Subsection Copy
 Text that explains this feature of the site to entice owners to join.

5. Minor Images – Tour Stops
 Visual representation of the each stop along the tour.

6. Tour Stop Indicator
 Indicates which item is active on the tour

7. Login Module
 Compels user to login or register for an account. See My Auto Landing Page (8.4) for flow details.

- Changes from current site
- New page to replace "sample pages" currently on site



Site Redesign: Owner Benefits Landing Page (8.2.1)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles >		
LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Owner Resources Partnership Benefits AAA Information for Auto Owners Personalized Vehicle Settings Pursuits Visa Card Auto Link Auto Collection Merchandise Auto Magazine My Auto	<div style="border: 1px solid #ccc; padding: 10px;"> <h3 style="margin: 0;">Partnership Benefits</h3> <div style="background-color: #f0f0f0; height: 150px; margin: 10px 0; text-align: center; color: #ccc;">Section Photo</div> <p style="margin: 0;">Ut usu quodsi accumsan contentiones, erant ponderum his et. Habemus maiestatis in sit, et sint voluptatum instructor vix. Duo novum rationibus te, omnium vulputate delicatissimi cu est, pro at soleat recusabo qualisque. Alia simul accusamus sit ut, no laoreet detracto ius, ancillae electram ad vim.</p> <h4 style="margin: 0;">Auto Partnership Benefits</h4> <ul style="list-style-type: none"> Exclusive Luxury Hotel Rewards Pebble Beach Program ESPN Golf School Discounts <p style="margin: 0;">Auto sponsors a variety of events throughout the year. To learn more, visit our Auto Events section.</p> </div>	<div style="border: 1px solid #ccc; padding: 10px; margin-top: 20px;"> <h4 style="margin: 0;">Login to My Auto</h4> <p style="margin: 0;">Email Address <input type="text"/></p> <p style="margin: 0;">Password <input type="password"/></p> <p style="margin: 0;">Forgot your password?</p> <p style="text-align: right; margin: 0;"><input type="button" value="Login"/></p> <p style="margin: 0;"><i>Not yet registered?</i></p> <p style="text-align: right; margin: 0;"><input type="button" value="Register for My Auto"/></p> </div>
En Español International Your Privacy Rights and Terms of Use About This Site		
Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

PAGE SPECIFICATIONS

Template for pages 8.2.1, 8.2.3

1. Description
The Owner Resources landing page describes the benefits of being a auto owner and provides teaser information about the various programs and perks provided by auto manufacturer and their partners.

2. Section Image

3. Body Copy
Marketing driven copy

4. Text Links
 "Exclusive Luxury Hotel Rewards" links to 8.2.1.1
 "Pebble Beach Program " links to 8.2.1.2
 "ESPN Golf School Discounts" links to 8.2.1.3
 "Auto Events" links to 9.4

5. Login Module
Compels user to login or register for an account. See My Auto Landing Page (8.4) for flow details.

Changes from current site:
Adds login module to encourage registration

OWNER BENEFITS LANDING PAGE (8.2.1)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

8 of 24



Site Redesign: Luxury Hotels (8.2.1.1)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>																									
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >																											
Owners	<h3>Luxury Hotels</h3> <ul style="list-style-type: none"> Luxury Hotels Pebble Beach Program ESPN Golf School Discounts <p>At tantas nominavi nec, dicant eleifend id has. Nam ei facer nostrud. Unum numquam torquatos ei usu. Per oportere torquatos in, pri ridens homero vituperatoribus id. Autem essent eligendi in mel, vero perpetua oportere sea ne. At tantas nominavi nec, in, pri ridens homero vituperatoribus id. Autem essent eligendi in mel, vero perpetua oportere sea ne. At tantas nominavi nec, Log In or Register as a Auto Owner to start receiving your benefits.</p> <h4>Luxury Hotel Partners</h4> <table border="1"> <tr> <td>Hotel Image</td><td>Hotel Image</td><td>Hotel Image</td><td>Hotel Image</td><td>Hotel Image</td> </tr> <tr> <td>Hotel Name, City, State</td><td>Hotel Name, City, State</td><td>Hotel Name, City, State</td><td>Hotel Name, City, State</td><td>Hotel Name, City, State</td> </tr> <tr> <td>Hotel Image</td><td>Hotel Image</td><td>Hotel Image</td><td>Hotel Image</td><td>Hotel Image</td> </tr> <tr> <td>Hotel Name, City, State</td><td>Hotel Name, City, State</td><td>Hotel Name, City, State</td><td>Hotel Name, City, State</td><td>Hotel Name, City, State</td> </tr> <tr> <td>Hotel Image</td><td>Hotel Image</td><td>Hotel Image</td><td>Hotel Image</td><td>Hotel Image</td> </tr> </table>		Hotel Image	Hotel Image	Hotel Image	Hotel Image	Hotel Image	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Image	Hotel Image	Hotel Image	Hotel Image	Hotel Image	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Image	Hotel Image	Hotel Image	Hotel Image	Hotel Image
Hotel Image	Hotel Image	Hotel Image	Hotel Image	Hotel Image																							
Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State																							
Hotel Image	Hotel Image	Hotel Image	Hotel Image	Hotel Image																							
Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State	Hotel Name, City, State																							
Hotel Image	Hotel Image	Hotel Image	Hotel Image	Hotel Image																							
Overview	<p>AAA Information for Auto Owners</p> <p>Personalized Vehicle Settings</p> <p>Pursuits Visa Card</p> <p>Auto Link</p> <p>Auto Collection Merchandise</p>																										
Owner Resources	<p>Partnership Benefits</p> <p>AAA Information for Auto Owners</p> <p>Personalized Vehicle Settings</p> <p>Pursuits Visa Card</p> <p>Auto Link</p> <p>Auto Collection Merchandise</p>																										
Auto Magazine																											
My Auto																											
En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>																											
Copyright																											

PAGE SPECIFICATIONS

Based on page 9.5.1

1. Positioning copy

Positioning copy for the section appears

2. Hotel thumbnails

Rollover state shows "on" image to encourage click. When clicked, open up a Hotel Detail Overlay (8.2.1.1.2).

All 20 hotel thumbnails will be rotated randomly in order to meet partner contractual obligations.

Max thumbnails = 20

3. Auto Owners registration/login links

"Log in" links to 8.4 (the My Account log in page)
 "Register" links to 8.6 (the Owner's account registration page).

If an owner is logged in, instructional text will explain that by visiting the detail page of a hotel, they can obtain a rewards certificate.

Changes from current site

- Page can detect if user is logged in to change text displayed on the page.



Site Redesign: Hotel Details Page (8.2.1.1.1)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Owner Resources Partnership Benefits AAA Information for Auto Owners Personalized Vehicle Settings Pursuits Visa Card Auto Link Auto Collection Merchandise Auto Magazine My Auto	Luxury Hotels Luxury Hotels Pebble Beach Program ESPN Golf School Discounts < back to all Luxury Hotels <input type="text" value="See another hotel"/> <input type="button" value="5"/> <div style="display: flex;"> <div style="flex: 1;"> <p>1 Hotel Image</p> <p>1 Hotel Name Address 1 Address 2 City, State Zip Code (555) 555-5555 Visit the hotel website: http://www.hotel.com</p> <p>6 Auto Owner's Benefit: At tantas nominavi nec, dicant eleifend id has. Nam ei facer nostrud. Unum numquam torquatos ei usu. Per oportere torquatos in, pri ridens homero vituperatoribus id. Autem essent eligendi in mel, vero perpetua oportere sea ne. At tantas nominavi nec, dicant eleifend id has.</p> <p>2 <input type="button" value="Log In to your Auto Owner's Account"/></p> <p>Don't have an account? <input type="button" value="3"/> Create one now ></p> </div> <div style="flex: 1; border-left: 1px solid #ccc; padding-left: 10px;"> <p>4 Photo Gallery</p> <p>Photo Gallery Image</p> </div> </div>	
En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

PAGE SPECIFICATIONS

Based on page 9.5.1.1

1. Hotel image & copy

Hotel Detail Overlay consists of a large hotel image, contact information and a short description of the hotel partner. Similar to what happens in a Photo Gallery View, the webpage behind the overlay fades out.

Clicking on the website address will open a new browser window.

2. Owner's Account button/link

A call-to-action for the Owner's Account login page (8.4 – My Auto) appears.

3. Create Owner's Account call-to-action

A call-to-action for the Owner's Account registration page (8.6 – Register for an Owner's Account) appears.

4. Photo Gallery Module

Module appears when there is more than one image available for a hotel. A preview image and a link appear. The image has an "on" state to indicate clickability. Clicking on either of them opens the Gallery overlay with images for the selected hotel loaded in grid form (use template 1.5.1).

5. See another hotel pulldown

Allows the user to refresh this page with information about a different hotel. The pulldown menu's contents are the partner hotel names (does not include Pebble Beach).

6. Benefit copy

The owner's benefit for the selected hotel appears, with a benefit header (pictured here as "Auto Owner's Benefit"). Actual copy TBD in copy deck.

7. Logged In Page Changes

When the owner is logged in, the area in the dotted orange area changes to display the items in #8 & #9.

8. Get Certificate Button

If the owner is logged in, a "Get Reward Certificate" Button will display. When clicked, the system generates a certificate and then displays a printable pop-up window with the certificate (8.4.2.6.1.1.1)

9. View Existing Certificate

If the owner has already created a certificate that is active in the system, this link is displayed. When clicked it links to the printable certificate page (8.4.2.6.1.1.1)

8

9 [View the certificate you created on \[date\] >](#)

HOTEL DETAILS PAGE (8.2.1.1.1)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

10 of 24



Site Redesign: Pebble Beach Program (8.2.1.1.2)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles >		
LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Owner Resources Partnership Benefits AAA Information for Auto Owners Personalized Vehicle Settings Pursuits Visa Card Auto Link Auto Collection Merchandise Auto Magazine My Auto	Luxury Hotels Luxury Hotels Pebble Beach Program ESPN Golf School Discounts	
	<div style="border: 1px solid #ccc; padding: 10px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> <div style="width: 60%; text-align: center;"> <div style="border: 1px solid #ccc; width: 100%; height: 100%; background-color: #eee; margin-bottom: 10px;">Section Image</div> <p>Pebble Beach Resorts: stunningly beautiful, famously attentive and consistently recognized as the finest in the world. Located on California's dramatic central coast, Pebble Beach is known worldwide as the setting for so many of life's perfect moments. Which is why we are pleased auto manufacturer is the Preferred Vehicle of Pebble Beach Resorts. And if you're a auto owner, you can enjoy an exclusive Owner Offer at Pebble Beach Resorts. To learn more, click here.</p> <p>Guests can now be chauffeured from golf course to spa treatment in an ultraluxurious auto LX or GX luxury utility vehicle, or the richly appointed LS sedan. For those guests who enjoy driving more than riding, vehicles are available for test drives upon request.</p> </div> <div style="width: 35%;"> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 10px;">Photo Gallery</div> <div style="border: 1px solid #ccc; width: 100%; height: 100%; background-color: #eee; margin-bottom: 10px;">Photo Gallery Image</div> <div style="border: 1px solid #ccc; padding: 5px;">Auto Owners Benefits</div> <div style="border: 1px dashed orange; padding: 5px; margin-top: 5px;"> Log In or Register as a auto Owner to start receiving your benefits. </div> </div> </div> </div>	
En Español International Your Privacy Rights and Terms of Use About This Site		
Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

PAGE SPECIFICATIONS

Based on page 9.5.1.2

1. Description

This is a unique page constructed to house the Pebble Beach partner content. It is accessible via the Luxury Hotels link in the About Us subnavigation, under the Pebble Beach tab.

2. Section image

A section image appears.

3. Page copy

The copy for the page appears, formatted as necessary. No character limit applies.

4. Gallery Module

A preview image and link appear. Image has an "on" state to indicate clickability. When clicked, both image and link launch the Gallery overlay (1.5.1 – grid mode).

5. Owners Benefits module

Links into pages in the Owner's section appear in a designated Auto Owners Benefits module.

"Log In" links to page 8.4 (My Auto landing)

"Register" links to page 8.6 (Register for an Owner's Account)

The Orange dotted area changes when the owner is logged in to display the items in #6 & #7.

6. Get Certificate Button

If the owner is logged in, a "Get Reward Certificate" Button will display. When clicked, the system generates a certificate and then displays a printable pop-up window with the certificate (8.4.2.6.1.1.1)

7. View Existing Certificate

If the owner has already created a certificate that is active in the system, this link is displayed. When clicked it links to the printable certificate page (8.4.2.6.1.1.1)

6

7 [View the certificate you created on \[date\] >](#)

PEBBLE BEACH PROGRAM (8.2.1.1.2)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

11 of 24



WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Owner Resources Partnership Benefits AAA Information for Auto Owners Personalized Vehicle Settings Pursuits Visa Card Auto Link Auto Collection Merchandise Auto Magazine My Auto	<h3>AAA Information for Auto Owners</h3> <div style="background-color: #cccccc; height: 150px; display: flex; align-items: center; justify-content: center;"> Section Photo </div> <p>Ut usu quodsi accumsan contentiones, erant ponderum his et. Habemus maiestatis in sit, et sint voluptatum instructor vix. Duo novum rationibus te, omnium vulputate delicatissimi cu est, pro at soleat recusabo qualisque. Alia simul accusamus sit ut, no laoreet detracto ius, ancillae electram ad vim.</p>	
En Español International Your Privacy Rights and Terms of Use About This Site		
Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

PAGE SPECIFICATIONS

- Changes from current site:
- Picture Added

AAA INFORMATION (8.2.4)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

12 of 24



Site Redesign: Lexus Magazine (8.3.1)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto <u>Future/Concept Vehicles ></u>		
LS GS ES IS SC LX GX RX GSh RXh <u>Hybrid Drive ></u>		
Auto Magazine		
En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

1

PAGE SPECIFICATIONS

1. Auto Magazine
Existing content is fir within the page. Secondary Navigation is removed. To leave Auto Magazine and return to the Owners section, the user will need to click the Owners link on the Header Nav.



Site Redesign: My Lexus Landing Page (8.4)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Owner Resources Auto Magazine My Auto Login Register Contact Us	<div style="border: 1px solid gray; padding: 10px;"> <div style="border-bottom: 1px solid gray; padding-bottom: 10px;"> 1 My Auto </div> <div style="text-align: center; height: 150px; border: 1px solid gray; background-color: #eee;"> Section Photo </div> <div style="display: flex; justify-content: space-between; border-top: 1px solid gray; padding-top: 10px;"> <div style="width: 30%;"> 3 <div style="border: 1px solid gray; padding: 5px; margin-bottom: 5px;"> Login to My Auto </div> Email Address <input style="width: 90%;" type="text"/> Password <input style="width: 90%;" type="password"/> Forgot your password? <input type="button" value="Login"/> Not yet registered? <input type="button" value="Register for My Auto"/> </div> <div style="width: 65%;"> 4 <div style="border: 1px solid gray; padding: 5px; margin-bottom: 5px;"> My Auto Highlights </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> Manage Vehicles CTA Ut usu quodsi accumsan contentiones, erant ponderum his et. Habemus maiestat in sit, et sint voluptatum instructor vix. . </div> <div style="width: 45%;"> Maintenance Schedule CTA Ut usu quodsi accumsan contentiones, erant ponderum his et. Habemus maiestat in sit, et sint voluptatum instructor vix. </div> </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> Partnership Benefits CTA Duo novum rationibus te, omnium vulputate delicatissimi cu est, pro at soleat recusabo qualisque. Alia simul accusamus sit ut, no </div> <div style="width: 45%;"> Warranty CTA Duo novum rationibus te, omnium vulputate delicatissimi cu est, pro at soleat recusabo qualisque. Alia simul accusamus sit ut, no </div> </div> </div> </div> </div>	
En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input style="width: 50px;" type="text"/> <input type="button" value="Go"/>		
Copyright		

PAGE SPECIFICATIONS

- 1. Section Header**
My Auto section header
- 2. Section Photo**
Large image setting tone for My Auto area.
- 3. Login Module**
Contains these controls:
 - Email Address – email address of user
 - Password - protected field for password
 - Login Button – submits info for processing
 - Register Button – links to Register Page 8.6
 Contains these links:
 - Not yet registered? – links to Register Page 8.6
 - Forgot your password? – see #6
 Upon successful login, user is redirected to My Auto Landing Page (Logged In) 8.4. If error occurs, see #5.
- 4. Section Copy**
Copy that highlights sections of the site which require an account.
- 5. Login Failure**
If information submitted for login does not authenticate, then display the appropriate error message. Current message is:

“Sorry, we could not validate your login information. If you wish to Contact Us, please call 1-800-25-Auto.”
- 6. Forgotten Password**
Users can reset their password by submitting the following information: Email address, city, zip.
- 7. Secondary Nav**
Notice that the navigation reflects whether or not the owner is logged in to the site. Default state is not logged in and only 3 links are displayed:
 - Login – current page
 - Register – links to 8.6
 - Contact Us – links to 8.4.3
 Changes from current site:
 - Preview Page removed and replaced with CTA copy

5

Login to My Auto

 Email Address

 Password

[Forgot your password?](#)

 We're sorry, please try again.
 Not yet registered?

6

Forgotten Password - For your protection, we can only reset your password after we verify your identity. Please fill in the information below, then click Continue.

 Email

 City

 Zip

 All fields are required.

MY LEXUS LANDING PAGE (8.4)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

14 of 24



Site Redesign: Register for My Lexus (8.6)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Owner Resources Auto Magazine My Auto Login Register Contact Us	<h3>Register for My Auto</h3> <p>*Please fill in the required info</p> <p>Title <input type="text"/> First Name* <input type="text"/> Last Name* <input type="text"/> Suffix <input type="text"/></p> <p>Preferred Name <input type="text"/></p> <p>Address Type* <input checked="" type="radio"/> Mail <input type="radio"/> Residence <input type="radio"/> Both</p> <p>Address 1* <input type="text"/></p> <p>Address 2 <input type="text"/></p> <p>City* <input type="text"/> State* <input type="text"/> ZIP* <input type="text"/></p> <p>Primary Phone <input type="text"/> <input type="text"/> <input type="text"/> Ext. <input type="text"/></p> <p>Alternate Phone <input type="text"/> <input type="text"/> <input type="text"/> Ext. <input type="text"/></p> <p>VIN* <input type="text"/></p> <p>*Denotes required field</p> <p>Your Privacy Rights <input type="button" value="Cancel"/> <input type="button" value="VIN Help"/> <input type="button" value="Continue"/></p>	
En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

Additional Fields and Steps may be required: Add Drivers

PAGE SPECIFICATIONS

1. Description

This is the registration form for My Auto. The fields contained on the form are per the current site as seen in the Update Profile Page 8.4.2.1.1.

2. VIN Number

The VIN number is not required in this step but may be required in a subsequent step if the user cannot be located within the system. Text in #4 will explain this to the user.

3. Privacy Rights Link

Link to Privacy Rights (12.0)

4. Instructional Text

Text that assists the user in filling out the form. Includes text to explain why and when a VIN number is necessary.

5. Continue Button

Submits form for processing, then sends the successfully logged in user to My Auto (Logged In) 8.4

6. Error Message Text

Text that will display in the event the form is not filled out properly. Should stand out when visible.

7. VIN Help Button

Links to FAQ pop-up for VIN Help

8. Cancel Button

Returns the user to the previous page.

Changes from current site:

- Form now contains all fields

REGISTER FOR MY LEXUS (8.6)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

15 of 24



Site Redesign: My Lexus Landing Page (Logged In) (8.4)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>	
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles >			
LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >			
Owners Overview Owner Resources Auto Magazine My Auto Logout My Profile Manage Vehicles Maintenance Schedule Schedule Service Warranty Payment Center Access Partner Rewards Contact Us	Section Photo		Photo Manage Vehicles
	Welcome, <i>User Name</i>		Photo Maintenance Schedule
	Address	John Doe 1774 Pleasantville Lane Euphoria, CA 98652 888-465-5632 john@yahoo.com	Photo Schedule Service
	Preferred Dealer	Auto of Euphoria 12200 Pleasant View Terrace Euphoria CA 98562	Photo Get Rewards Certificates
	My Preferred Vehicle	Vehicle Nickname: My Dream VIN: JTHBF30G920036163 Make/Model: Auto ES 300 Year: 2002 Description: 4 Door Sedan Exterior Color: SHELL METALLIC Current Mileage: 55,790 Transmission: 5 Speed Auto Miles Per day: 65	Photo Visit the Payment Center
		<input type="button" value="Update My Profile"/>	Photo View Warranty Info
		<input type="button" value="Change Dealer"/>	
		<input type="button" value="Manage Vehicles"/>	
Owner's Manual Model FAQ's Warranty Trade-in Value at Kelly Blue Book			
En Español International Your Privacy Rights and Terms of Use About This Site			
Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>			
Copyright			

PAGE SPECIFICATIONS

1. Description

This page has been redesigned to pull relevant information onto the landing page to create a more personalized experience for the owner.

It should be noted that current functionality dictates that links in this section of the site react on the preferred vehicle. Example: The current preferred vehicle is nicknamed "My Dream". If the user clicks the Schedule Service link, the destination would be based on the preferred vehicle's preferred dealer – Auto of Euphoria – and would take the owner to that dealer's website.

2. Secondary Nav

When logged in, the Secondary Nav changes to reflect the links which are now available.

- Logout – logs owner out and links to 8.4
- My Profile – links to 8.4.2.1
- Manage Vehicles – links to 8.4.2.2
- Maintenance Schedule – links to 8.4.2.3
- Schedule Service – links to preferred dealer's site
- Warranty – links to 8.4.2.6
- Payment Center – links to 6.5.1
- Access Partner Rewards – links to 8.4.2.6
- Contact Us – links to 8.4.3

3. Highlighted Links

Secondary Nav is reiterated in a visual way on the right side of the page to lead the owner to other sections of My Auto.

4. Headline

Includes welcome and the owner's name.

5. Update Profile Button

Links to Update Profile 8.4.2.1.1

6. Change Dealer Button

Links to Change Dealer 8.4.2.2.7 to allow owner to search for and select a dealer for the preferred vehicle.

7. Manage Vehicles Button

Links to the Manage Vehicles Page 8.4.2.2

8. Text Links

These links are relevant to the preferred vehicle and linked pages are pre-populated or deep-linked to the correct information for the preferred vehicle.

- Owner's Manual – Links to Owner's Manual 8.4.2.2.3
- Model FAQ's – links to FAQ's Search Results 15.1
- Warranty – Links to 7.3.1 (?)
- Trade-in – Links to Kelly Blue Book Site

Changes from current site:

- More information about the preferred vehicle and the owner's info is displayed on this page.
- Other Vehicles are now accessible from the Manage Vehicles section
- More visible navigation

MY LEXUS LANDING PAGE (LOGGED IN) (8.4)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

16 of 24



Site Redesign: My Profile (8.4.2.1)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh PXh Hybrid Drive >		
Owners Overview Owner Resources Auto Magazine My Auto Logout My Profile Manage Vehicles Maintenance Schedule Schedule Service Warranty Payment Center Access Partner Rewards Contact Us	<h3>My Profile</h3> <p>*Please fill in the required info</p> <p>Title <input type="text"/> First Name* <input type="text"/> Last Name* <input type="text"/> Suffix <input type="text"/></p> <p>Preferred Name <input type="text"/></p> <p>Address Type* <input checked="" type="radio"/> Mail <input checked="" type="radio"/> Residence <input type="radio"/> Both</p> <p>Address 1* <input type="text"/></p> <p>Address 2 <input type="text"/></p> <p>City* <input type="text"/> State* <input type="text"/> ZIP* <input type="text"/></p> <p>Primary Phone <input type="text"/> <input type="text"/> <input type="text"/> Ext. <input type="text"/></p> <p>Alternate Phone <input type="text"/> <input type="text"/> <input type="text"/> Ext. <input type="text"/></p> <p><small>*Denotes required field</small></p> <p>Your Privacy Rights</p> <p><input type="button" value="Undo Changes"/> <input type="button" value="Update Profile"/> <input type="button" value="Change Password"/></p>	<h3>Communication Preferences</h3> <p>Please indicate how you would like to receive Auto marketing information:</p> <p>Email Yes <input checked="" type="radio"/> No <input type="radio"/> Mail Yes <input type="radio"/> No <input checked="" type="radio"/> Phone Yes <input type="radio"/> No <input checked="" type="radio"/></p> <p>Preferred Contact Method <input type="text"/></p> <p>Would you also like to receive <i>Auto Magazine</i> or Service Reminders?</p> <p>Auto Magazine Yes <input type="radio"/> No <input checked="" type="radio"/> Service Reminders Yes <input type="radio"/> No <input checked="" type="radio"/></p> <h3>Change Your Password</h3> <p>Old Password <input type="text"/></p> <p>New Password <input type="text"/></p> <p>Confirm New Password <input type="text"/></p> <p><input type="button" value="Change Password"/></p>
En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

PAGE SPECIFICATIONS

- Description**
 My Profile page displays editable information the owner has entered and saved. It can be edited directly on this page.

 The ability to change the password has been integrated into the form instead of being a separate page.
- Communication Preferences**
 Owner can indicate if/how they would like to be contacted.
- Update Profile & Undo Changes Buttons**
 Buttons are dimmed until at least one field is edited, then they become available.

 Undo Changes button returns the form to its unedited state.

 Update Profile button submits data for processing.
- Required Text**
 Note to user to indicate which fields are required.
- Change your Password**
 Allows user to change their password from this form. The user must enter their existing password, then the new password and confirmation. All three fields are defaulted to be blank.

 The Change Password button only effects the password changing process and not the other areas of the form.
- Error Messages**
 In the event the form has not been filled out properly, the error text will appear in this area in a bold contrast color for good visibility.

 Changes from current site:
 - Integrates changing of passwords into one form



Site Redesign: Manage Vehicles (8.4.2.2)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles >		
LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Owner Resources Auto Magazine My Auto Logout My Profile Manage Vehicles Maintenance Schedule Schedule Service Warranty Payment Center Access Partner Rewards Contact Us	Manage Vehicles	
	Preferred Vehicle Information	
	Vehicle Nickname: My Dream VIN: JTHBF30G920036163 Make/Model: Auto ES 300 Year: 2002 Description: 4 Door Sedan Exterior Color: SHELL METALLIC Current Mileage: 55,790 Transmission: 5 Speed Auto Miles Per day: 65	<input type="button" value="Update Vehicle"/> <input type="button" value="Change Dealer"/> <input type="button" value="Remove Vehicle"/>
	<input type="text" value="Photo"/>	
	Related Information	
	<input type="button" value="Owner's Manual"/> <input type="button" value="Model FAQ's"/> <input type="button" value="Trade-in Value at Kelly Blue Book"/>	<input type="button" value="Personalized Vehicle Settings"/>
	Other Vehicles	
	<input checked="" type="radio"/> Steve's GX <input type="radio"/> Angie's IS	<input type="button" value="Set as Preferred"/> <input type="button" value="Details"/> <input type="button" value="Remove"/>
	Add Another Vehicle	
	<input type="text" value="VIN #"/>	<input type="button" value="Add New"/>
En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		
Copyright		

Additional Fields and Steps may be required: Add/Assign Drivers

PAGE SPECIFICATIONS

1. Description

The Manage Vehicles page displays the information about the vehicles the owner has entered. The default view displays the Preferred Vehicles' information.

This page is also used to display the information for non-preferred vehicles. This requires the header (#2) and the Details button (#9) to change. Please notes below. This functionality is per the current site.

2. Header

When displaying the Preferred Vehicle, the header should read "Preferred Vehicle Information"

When displaying a non-preferred vehicle, the header should read "Vehicle Information".

3. Text Links

These links display specific information about the current vehicle.

Owner's Manual – links to 8.4.2.2.3
 Model FAQ's – links to 15.1
 Trade -in – links to Kelly Blue Book site

4. Update Vehicle Button

Links to Update Vehicle page 8.4.2.2.1 for the current vehicle.

5. Change Dealer Button

Links to Preferred Dealer page 8.4.2.2.7 for the current vehicle.

6. Remove Vehicle Button

Removes the current vehicle from the profile. Confirmation dialog box should display to with "Yes" or "Cancel" options.

7. Other Vehicles

This section defaults to listing any non-preferred vehicles. If there are no other vehicles, then the buttons are dimmed.

If the page is displaying information for a non-preferred vehicle, the preferred vehicle will show in the listing just as any additional non-preferred vehicles do.

8. Set as Preferred Button

Uses the selected radio button to indicate which vehicle should be the Preferred Vehicle. When clicked the page should refresh displaying the newly selected preferred vehicle's information.

9. Details Button

When clicked, this button causes the page to be refreshed displaying the information corresponding to the selected radio button. If the selected vehicle is the Preferred Vehicle, then the header (#2) will change appropriately to indicate that the preferred vehicle is being viewed.

10. Remove Button

Removes the selected vehicle from the profile. Confirmation dialog box should display to with "Yes" or "Cancel" options.

11. Related Information

Links for vehicle information that is not model specific.

12. Minor Image

When available, a photo reflecting the model and exterior color of the current vehicle should be displayed.

MANAGE VEHICLES (8.4.2.2)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

18 of 24



Site Redesign: Update Vehicle (8.4.2.2.1)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles >		
LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Owner Resources Auto Magazine My Auto Logout My Profile Manage Vehicles Maintenance Schedule Schedule Service Warranty Payment Center Access Partner Rewards Contact Us	Edit Vehicle Info	
	Current Info	
	Vehicle Nickname: My Dream VIN: JTHBF30G920036163 Make/Model: Auto ES 300 Year: 2002 Description: 4 Door Sedan Exterior Color: SHELL METALLIC Current Mileage: 55,790 Transmission: 5 Speed Auto Miles Per day: 65	
	<div style="border: 1px dashed orange; padding: 5px;"> Vehicle Nickname: <input type="text" value="My Dream"/> Current Mileage: <input type="text" value="55,790"/> Miles Per day: <input type="text" value="65"/> <input type="button" value="Update"/> </div>	
	Photo	
Related Information Personalized Vehicle Settings Auto Link® XM® Satellite Radio		
En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>		

PAGE SPECIFICATIONS

- 1. Vehicle Info**
Current vehicle's information is displayed for review.
- 2. Editable Information**
There are 3 editable fields for vehicles.

Vehicle Nickname
Current Mileage
Miles Per Day

The orange dotted area indicates the form area which will update after the information is submitted by clicking the Update button.
- 3. Confirmation Message**
If the the update has been accepted, the page will refresh with a message indicate thus. There will then 2 new buttons to allow the owner to either move from this page back to Manage Vehicles 8.4.2.2 or go to the owners' profile 8.4.2.1.

Update Successful!



WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles >		
LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
Owners Overview Owner Resources Auto Magazine My Auto Logout My Profile Manage Vehicles Maintenance Schedule Schedule Service Warranty Payment Center Access Partner Rewards Contact Us	Manage Vehicles	
	Owners Manual	
	Vehicle Nickname: My Dream VIN: JTHBF30G920036163 Make/Model: Auto ES 300 Year: 2002 Description: 4 Door Sedan	
	Keywords: <input type="text"/> <input type="button" value="Any of these words"/> <input type="button" value="Filter Results"/>	
	Section: <input type="text" value="All Sections"/>	
Results for Auto ES 300		
2001 LX470: Foreword 2001 LX470: Foreword 2001 LX470: Introduction 2001 LX470: How To Use This Manual 2001 LX470: Pictorial Index 2001 LX470: Quick Reference		Photo Related Information Download Acrobat Reader Order a replacement Owner's Manual
En Español International Your Privacy Rights and Terms of Use About This Site		
Copyright		

PAGE SPECIFICATIONS

- Description**
This page mimics the current site's features and functions with 1 addition – see #2
- Preferred Vehicle Info**
The preferred vehicle's information is displayed compactly at the top of the page for reference purposes. This is not true of the current site.



Site Redesign: Add/Remove Driver (8.4.2.2.2)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
<p>Owners</p> <p>Overview</p> <p>Owner Resources</p> <p>Auto Magazine</p> <p>My Auto</p> <p>Logout</p> <p>My Profile</p> <p>Manage Vehicles</p> <p>Maintenance Schedule</p> <p>Schedule Service</p> <p>Warranty</p> <p>Payment Center</p> <p>Access Partner Rewards</p> <p>Contact Us</p>	<p>Drivers</p> <p>TBD</p>	
En Español International Your Privacy Rights and Terms of Use About This Site		
		Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>
Copyright		

PAGE SPECIFICATIONS

ADD/REMOVE DRIVER (8.4.2.2.2)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

21 of 24



Site Redesign: Preferred Dealer (8.4.2.2.7)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >		
<p>Owners</p> <p>Overview</p> <p>Owner Resources</p> <p>Auto Magazine</p> <p>My Auto</p> <p>Logout</p> <p>My Profile</p> <p>Manage Vehicles</p> <p>Maintenance Schedule</p> <p>Schedule Service</p> <p>Warranty</p> <p>Payment Center</p> <p>Access Partner Rewards</p> <p>Contact Us</p>	<p>Change Dealer</p> <p>You can search for a preferred dealer by location or name. Just fill in the appropriate fields below and click on the corresponding Search button.</p> <p>State <input type="text"/> <input type="button" value="Search"/></p> <hr/> <p style="text-align: center;">OR</p> <p>Zip <input type="text"/> <input type="button" value="Search"/></p> <hr/> <p style="text-align: center;">OR</p> <p>Address <input type="text"/> <input type="button" value="Search"/></p> <p>City <input type="text"/></p> <p>Zip <input type="text"/></p> <p>Search <input checked="" type="radio"/> 10 mile radius <input type="radio"/> 25 mile radius <input type="radio"/> 50 mile radius Within <input type="radio"/> 75 mile radius <input type="radio"/> 100 mile radius</p> <hr/> <p style="text-align: center;">OR</p> <p>Dealer Name <input type="text"/> <input type="button" value="Search"/></p> <hr/> <p style="text-align: center;">OR</p> <p style="text-align: center;"><input type="button" value="Cancel"/></p>	
<p>En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/></p> <p>Copyright</p>		

PAGE SPECIFICATIONS

This page mimics current features and functions of the site.

PREFERRED DEALER (8.4.2.2.7)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

22 of 24



Site Redesign: Preferred Dealer Search Results (8.4.2.2.7.1)

WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>																					
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >																							
<ul style="list-style-type: none"> Owners Overview Owner Resources Auto Magazine My Auto Logout My Profile <li style="background-color: #d0d0d0;">Manage Vehicles Maintenance Schedule Schedule Service Warranty Payment Center Access Partner Rewards Contact Us 	<h3>Change Dealer</h3> <p>Here are the dealers we found based on your search criteria. Please select the one you prefer or start a new search.</p> <p>Select a Preferred Dealer:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Dealer Name</th> <th style="text-align: left;">Address</th> <th style="text-align: center;">Select</th> </tr> </thead> <tbody> <tr> <td>Bob Baker Auto El Cajon</td> <td>1000 Arnele Avenue El Cajon, CA 92020</td> <td style="text-align: center;"><input checked="" type="radio"/></td> </tr> <tr> <td>Bob Baker Auto El Cajon</td> <td>1000 Arnele Avenue El Cajon, CA 92020</td> <td style="text-align: center;"><input type="radio"/></td> </tr> <tr> <td>Bob Baker Auto El Cajon</td> <td>1000 Arnele Avenue El Cajon, CA 92020</td> <td style="text-align: center;"><input type="radio"/></td> </tr> <tr> <td>Bob Baker Auto El Cajon</td> <td>1000 Arnele Avenue El Cajon, CA 92020</td> <td style="text-align: center;"><input type="radio"/></td> </tr> <tr> <td>Bob Baker Auto El Cajon</td> <td>1000 Arnele Avenue El Cajon, CA 92020</td> <td style="text-align: center;"><input type="radio"/></td> </tr> <tr> <td>Bob Baker Auto El Cajon</td> <td>1000 Arnele Avenue El Cajon, CA 92020</td> <td style="text-align: center;"><input type="radio"/></td> </tr> </tbody> </table> <p style="text-align: center;"> <input type="button" value="Cancel"/> <input type="button" value="New Search"/> <input type="button" value="Select"/> </p> <p style="text-align: center;">Back To Top ^</p>		Dealer Name	Address	Select	Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input checked="" type="radio"/>	Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>	Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>	Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>	Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>	Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>
Dealer Name	Address	Select																					
Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input checked="" type="radio"/>																					
Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>																					
Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>																					
Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>																					
Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>																					
Bob Baker Auto El Cajon	1000 Arnele Avenue El Cajon, CA 92020	<input type="radio"/>																					
En Español International Your Privacy Rights and Terms of Use About This Site																							
Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>																							
Copyright																							

PAGE SPECIFICATIONS

This page mimics current features and functions of the site.

PREFERRED DEALER SEARCH RESULTS (8.4.2.2.7.1)

Information Architecture

File: Owners Section v2.3p.vsd

Last Modified: 7/1/2007

Prepared by Genex for client

V 2.3

23 of 24



WIREFRAME

Logo	Financial Services Certified Pre-Owned Owners About	Find A Dealer <input type="text" value="Enter Zip Code"/> <input type="button" value="Go"/>								
Luxury Sedans Luxury Coupe Luxury Utility Vehicles Luxury Hybrid All Models Build Your Auto Future/Concept Vehicles > LS GS ES IS SC LX GX RX GSh RXh Hybrid Drive >										
Owners Overview Owner Resources Auto Magazine My Auto Logout My Profile Manage Vehicles Maintenance Schedule Schedule Service Warranty Payment Center Access Partner Rewards Contact Us	<h3>Maintenance Schedule</h3> <p>With proper maintenance from your Auto dealer, your vehicle will last longer and perform at its best. A general auto recommended maintenance schedule is listed below.</p> <p>Download ES 300 Maintenance Schedule (PDF) Download Acrobat Reader</p> <h4>Determining The Proper Maintenance Interval</h4> <p>Your auto should receive scheduled maintenance every 5,000 to 7,500 miles (or every 4 to 6 months), depending on your circumstances and driving habits.</p> <h5>5,000-Mile Or 4-Month Intervals</h5> <p>Use 5,000-mile or 4-month intervals if you primarily drive your auto under any of the following conditions:</p> <ul style="list-style-type: none"> - Driving on unpaved or dusty roads - Towing a trailer or using a camper or cartop carrier - Repeated trips of less than five miles in temperatures below freezing <h5>7,500-Mile Or 6-Month Intervals</h5> <p>Use 7,500-mile or 6-month intervals if you primarily drive your auto under conditions less strenuous than those listed above.</p> <table border="1"> <thead> <tr> <th>5,000-MILE or 4-MONTH INTERVALS</th> <th>7,500-MILE or 6-MONTH INTERVALS</th> </tr> </thead> <tbody> <tr> <td>30 Days [1]</td> <td>30 Days [1]</td> </tr> <tr> <td>5,000 miles or 4 months[1]</td> <td>7,500 miles or 6 months[1]</td> </tr> <tr> <td>10,000 miles or 8 months</td> <td>15,000 miles or 12 months</td> </tr> </tbody> </table>		5,000-MILE or 4-MONTH INTERVALS	7,500-MILE or 6-MONTH INTERVALS	30 Days [1]	30 Days [1]	5,000 miles or 4 months[1]	7,500 miles or 6 months[1]	10,000 miles or 8 months	15,000 miles or 12 months
5,000-MILE or 4-MONTH INTERVALS	7,500-MILE or 6-MONTH INTERVALS									
30 Days [1]	30 Days [1]									
5,000 miles or 4 months[1]	7,500 miles or 6 months[1]									
10,000 miles or 8 months	15,000 miles or 12 months									
En Español International Your Privacy Rights and Terms of Use About This Site Contact Us FAQ Search <input type="text"/> <input type="button" value="Go"/>										
Copyright										

PAGE SPECIFICATIONS

This page mimics current features and functions of the site.

